



Licensing Act 2003 (Hearings) Regulations 2005

Reference: 256637
Name: Gorillas
Address: Units 27, Piccadilly Trading Estate, Giddings Road, Manchester, M1 2NP
Ward: Piccadilly
Application Type: Premises Licence (new)
Name of Applicant: Gorillas Technologies
Date of application: 24 March 2021

Agreement has been reached between the applicant and all parties that submitted relevant representations.

The Sub-Committee is asked to grant the application subject to the modifications agreed between the parties without the need for a hearing.

If the Sub-Committee is not minded to grant the application as above, it is requested to adjourn the matter for a full hearing to be held to determine the application.

Proposed licensable activities and opening hours to be granted

The supply of alcohol for consumption off the premises only:
Mon to Sun 8am to midnight

Opening hours:
Mon to Sun 8am to midnight

Representations received

Greater Manchester Police	Concerns over applicant's understanding of licensing objectives – additional conditions subsequently proposed by the applicant (see below) have adequately addressed these concerns
Licensing & Out of Hours Compliance	Concerns that the grant of the application without additional conditions is likely to lead to the

	Prevention of Crime and Disorder and the Prevention of Public Nuisance Licensing objectives being undermined.
Trading Standards	Additional conditions would better help uphold the licensing objectives, in particular the protection of children from harm.

Agreements between parties

Greater Manchester Police:

1. All delivery drivers shall be employed by Gorillas Technologies Ltd and shall receive training in their responsibilities under the Licensing Act with regard to delivery of alcohol to persons under 18.
2. A record shall be maintained at the premises of any refused delivery of alcohol. The records shall be made available to Police or an authorised officer of the Council at any reasonable time.

Licensing & Out of Hours Compliance:

1. Delivery drivers shall conduct the delivery in a manner that will not cause a noise disturbance to the occupiers of any residential properties surrounding the delivery address. This includes the avoidance of slamming doors, playing loud music, shouting, and sounding horns to signal their arrival. The driver will park his bike considerately without causing any obstruction to the highway.
2. All deliveries of alcohol shall only be delivered to a premises address with a valid postcode and will only be delivered directly to that property.
3. Customers must be instructed when placing the order that they will not be able to collect the order from the vehicle. All deliveries will only be made directly to the property address and customers will not be permitted to take orders from the vehicle.
4. All staff shall be trained in:
 - relevant age restrictions in respect of products,
 - recognising signs of drunkenness
 - how to refuse service
 - conflict management
5. Documented records of training completed shall be kept for each member of staff. Training shall be regularly refreshed and at no greater than 6 monthly intervals. Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council.
6. The Designated Premises Supervisor shall ensure that a written notice of authority is kept at the premises for all staff who sell and deliver alcohol. The notice shall be made available for inspection upon request of the police or an authorised officer of the licensing authority and all

staff selling alcohol must be in possession of formal identification to verify their identity against the notice.

Trading Standards:

1. A message will be displayed on the website notifying customers of the Challenge 25 policy in place and that orders will not be left with any person under 18 years of age upon delivery and that the courier may request the recipient to produce satisfactory identification evidence to prove that they are at least 18 years of age.
2. The Premises Licence Holder will ensure that a sticker is applied to all consignments of alcohol. It shall read "Note to delivery service, this package contains age restricted products. Ensure recipient is over 18".
3. A log shall be kept and record all instances when a consignment of alcohol has not been delivered for the reasons that the person(s) is, or appear to be, under 18 years of age. The log shall record the date and time of the refusal and the name of the member of staff who refused the sale. The log will be available on request by the police or an authorised officer of Manchester City Council. The log shall be checked on a regular basis by the Designated Premises Supervisor to ensure that it is being used by staff and each check shall be recorded in the log.

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 - 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2017
- Original application form
- Representations made against application and respective agreements